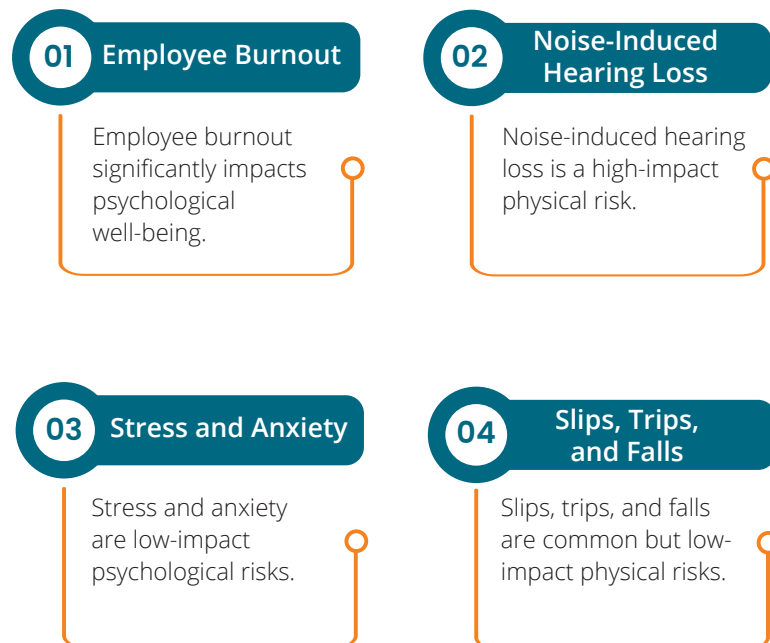


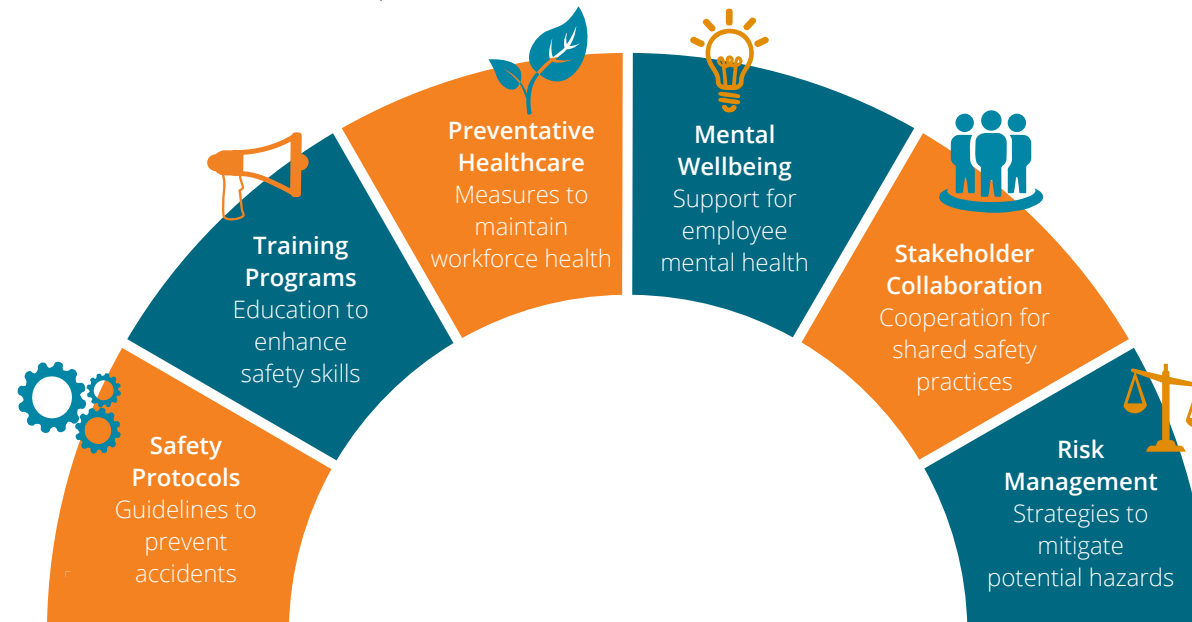
Empowering the Runway: Health, Safety and Well-Being

AIRPORT WORKER HEALTH AND SAFETY RISKS

Failure to prioritize safety measures leads to a higher risk of accidents, injuries, and potential lawsuits.



Clear safety procedures and training reduce workplace risks. This applies not just to airport staff, but also to contractors like cleaners and ground crews, whose safety affects overall operations. Working with all on-site partners supports consistent safety standards across the airport.



AIRPORT HEALTH AND SAFETY DISCLOSURES

An airports reporting on Health, Safety and Well-Being should demonstrate the following:

- A clear commitment to protecting workers.
- Highlight potential workplace hazards—both physical (like noise or slips and falls) and psychosocial (such as stress, fatigue, or violence).
- Explain actions taken to reduce these risks, including safety training, controls for hazards, procedures for handling incidents, and programs to help employees return to work.
- List any safety standards the airport follows, such as ISO 45001.
- Describe safety policies in place, like accident reporting systems, risk assessments, safe work procedures, and mental health support.

The ACI ESG Framework and Guidance requires airports to disclose the following with concern to Health, Safety and Well-Being:

Disclosure Item	
Airport health and safety management and system coverage	Ill health
Occupational health and safety training	Near miss frequency rate (NMFR)
Non-occupational medical and healthcare services	Lost days to work-related injuries and fatalities
Work-related injuries	Near-misses, accidents, and fatalities
Work stoppage and idle days	Total recordable incident rate (TRIR)

HOW DOES SAFETY NEGLECT IMPACT AIRPORTS?



THE MULTIFACETED BENEFITS OF EMPLOYEES WELL-BEING

A focus on employee well-being fosters positive relationships between management and staff, improving overall work culture.



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